2020 ALTRANS TRAINING RECAP



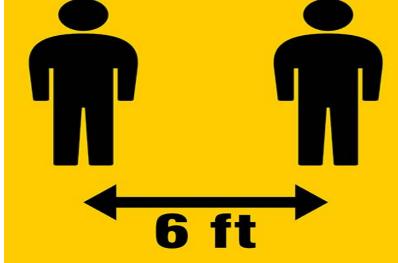
COVID - 19 SAFE SERVICE SOLUTIONS

- **O SOCIAL DISTANCING**
- **O DISPOSABLE GLOVES**
- **O FACE MASKS OR SHIELDS**
- **O HAND SANITIZER**
- HAND WASHING







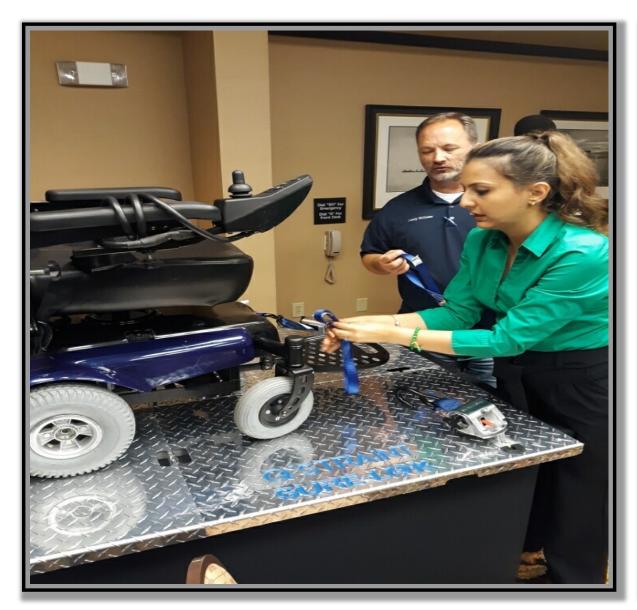




PROFESSIONALISM AND MUTUAL RESPECT



ENGAGED TRAINING PARTNERS





VITAL HANDS ON TRAINING







PRE-TRIP/POST-TRIP PREVENTIVE MAINTENANCE PROACTIVE VIRUS DEFENSE

Mobility Device Securement

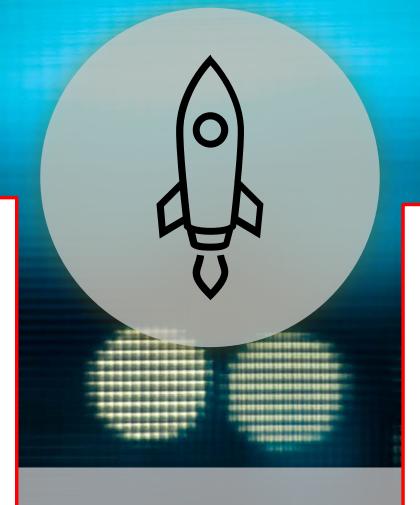


ADA Sensitivity & Virus Defense

2020 Training Progress

PREVENTATIVE MAINTENANCE

Connected with and Trained 242 Students



MDS FUNDAMENTALS

Connected with and Trained
180 Students

STRESS RELIEVING TIPS

COVID-19 AND YOUR MENTAL HEALTH





1. MEDIA BREAKS

Avoid excessive exposure to media coverage of COVID-19 or take breaks from the news.



4. UNWIND

Make time to unwind. Share how you feel with someone you trust.



2. DEEP BREATHS

Take deep breaths, exercise, or meditate.



5. DO WHAT YOU LOVE

Try to do some other indoor activities you enjoy to return to your normal life.



3. FOOD

Try to eat healthy, wellbalanced meals and get quality sleep.



6. POWER OF POSITIVE THINKING

Maintain positive thinking.

REFUSE TO LIVE IN FEAR

Be Smart - Be Safe - Be Happy

FEDERAL REQUIRMENTS DVIR: <u>Drivers vehicle inspection</u> report

FMCSA – (Federal Motor Carrier Safety Administration)

- ✓ Current safety regulations require drivers to prepare a written report at the completion of each day's work, on each vehicle operated, that lists any defect or deficiency discovered by or reported to the driver which would affect the safety of the vehicle or result in its mechanical breakdown.
- ✓ This report must be submitted to the employing motor carrier so that repairs can be made.
- ✓ Regulations now require drivers to file the DVIR at the end of each tour of duty, even if there are no vehicle defects to report.

Mechanical knowledge <u>not</u> required

NO extensive mechanical knowledge is needed in order to meet your legal and professional obligations in performing a proper Pre-trip/Post-trip



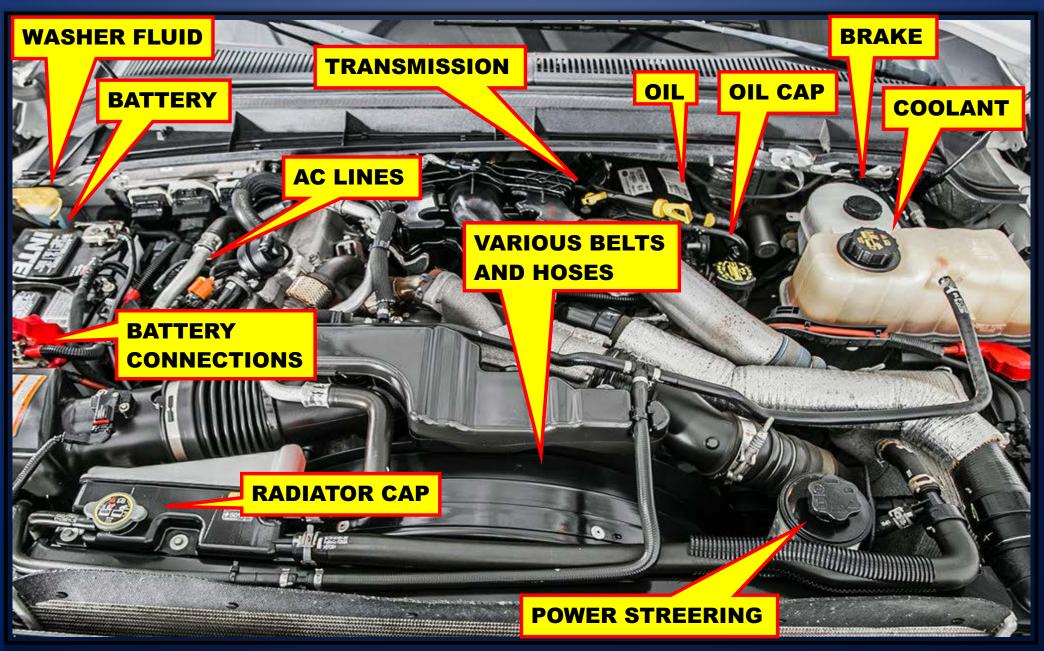




Steering Tire Inspection



UNDER HOOD INSPECTION



Pre-trip challenge Producing Results





Mobility Device Securement









- Observe social distancing of 6 feet
- Masks and disposable gloves are available
- Hand sanitizer is also available
- Cleaning supplies are on hand for disinfecting



- > Value of using your PPE when securing passengers and mobility devices
- Review proper securement techniques to build confidence in your skills
- Importance of smooth operation for safety and comfort of your passenger in mobility devices



HAND WASHING - THE BEST DEFENSE





CUSTOMER SERVICE AND DISPOSABLE GLOVES

Healthy Habits:

- > Set the example by consistently wearing your PPE.
- > Tell passenger I'm wearing my gloves to protect my passengers.
- Do not cross contaminate yourself or other surfaces.
- > Remove gloves correctly and safely discard after use.

- PROPER ASSISTANCE - SECURING MOBILITY DEVICES

Securing Mobility Devices:

- Use disposable gloves and face mask
- > Turn face away from passenger when securing device
- > Locate securement equipment prior to passenger boarding
- Remove disposable gloves after assistance is complete
- Wash hands thoroughly and/or use hand sanitizer

\$14 MILLION DOLLAR LAWSUIT



MOBILITY DEVICE AND PASSENGER SECUREMENT







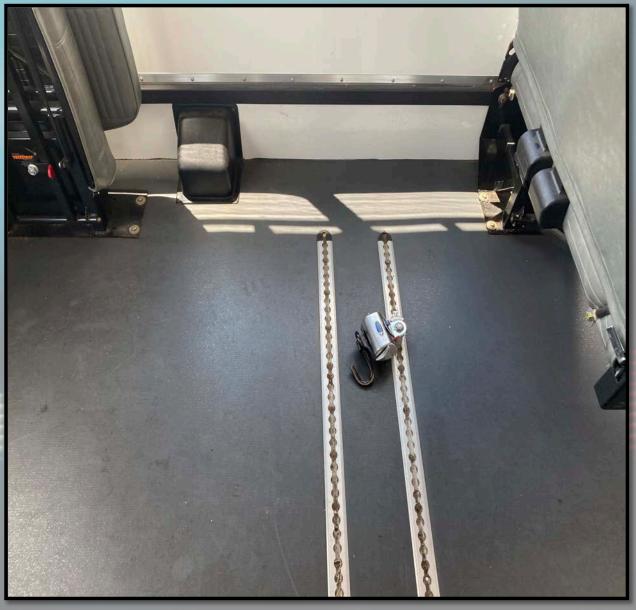
DOING IT RIGHT EVERY TIME

What have we learned?

- ALL mobility devices must be secured to proper safety standards
- No acceptable excuse for sacrificing safety
- Our passengers should have high expectations

SAFETY REMINDERS







SMOOTHNESS OF OPERATION - RURAL ROADS

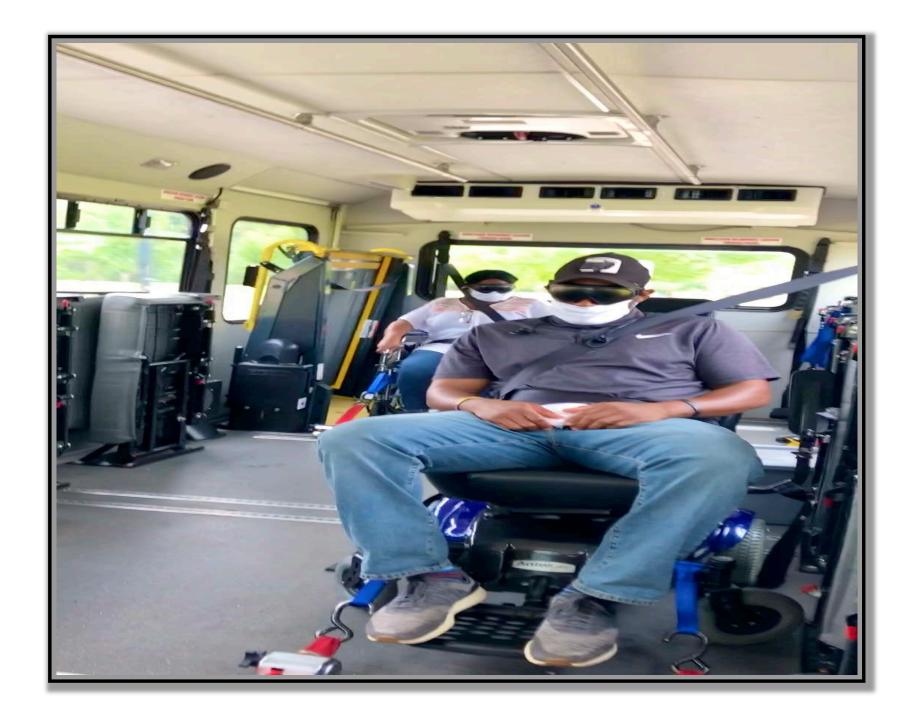






RULES OF TRUST RIDE

- ALL rules of the road will to be obeyed
- Student wear blind googles if you choose to do so
- Ask that students make an extra effort to take the exercise seriously
- Hopefully learn to better identify with your passenger











Smoothness of Operation Exercise Findings

Remain aware of road conditions to deliver a smoother ride.

- Avoid hard braking anticipate maneuvers and high problem areas.
- Consider your passengers comfort more than your schedule.
- Apologize when needed a little understanding goes a long way

THANK YOU

